Online Banking Alerts

Online Banking Alerts

1. Select the 'Alerts' option under the 'Settings' menu.

		Help manage your accounts by setting Alerts	×
쉾	Accounts -	Alerts New Alert	•
	Messages		
≡	Chat	 Date Alerts (0) No Alerts Defined. 	
8	Transactions -	NO Aletts Delineu.	
	Commercial 🗸	 Account Alerts (3) 	
0	Branches		
≡	Services -	V History Alerts (0)	
?	Help	 Transaction Alerts (1) 	
ŝ	Settings		
	Profile	Security Alerts	
	Account Nicknames		
	Security Preferences		
	Alerts		

2. Select the desired type of alert from the drop-down menu in the top right corner of the screen.

		elp manage your accounts by setting Alerts		
ជ	Accounts +	Alerts	New Alert	
	Messages		New Alert	
in the second se	Chat	 Date Alerts (0) No Alerts Defined. 	Date Alert Account Alert History Alert	
	Transactions +		Transaction Alert	

Date Alerts

1. Select the type of date alert.

New Date Alert		Back to Alerts
TYPE:	Select a type	
No Date Type Selected	BIRTHDAY	
DATE: No Date Selected	ANNIVERSARY	
MESSAGE:	MEETING	
No Message Entered	CALL	
DELIVERY METHOD: Send only a secure message	WAKEUP	
, ,	APPOINTMENT	
Save	VACATION	
	TRAVEL	
	GENERAL	

2. Select the date of the alert. Uncheck the 'Recurs Every Year' box if the alert is for one date only.

New Date Alert							Back to Alerts
TYPE:	Select a da	te					
Birthday			Aug	ust 🕨 🔸	2016		
DATE: No Date Selected	Sun	Mon	Tue	Wed	Thu	Fri	Sat
No Date Selected		1	2	3	4	5	6
MESSAGE: No Message Entered	7	8	9	10	11	12	13
DELIVERY METHOD:	/	0	9	10	11	12	15
Send only a secure message	14	15	16	17	18	19	20
Save	21	22	23	24	25	26	27
	28	29	30	31			
	L		₹ R	ECURS EVERY YE	AR		

3. Enter a message for the date alert.

New Date Alert	Back to Alerts
TYPE: Birthday	Message
DATE: No Date Selected	Clear Save
MESSAGE: No Message Entered	
DELIVERY METHOD: Send only a secure message	
Save	

4. Select a delivery method for the date alert. 'Secure Message Only' will send the alert to the Messages menu within Electronic Banking.

New Date Alert		Back to Alerts
TYPE:	Select a delivery method	
Birthday	Secure Message Only	•
DATE:	Secure Message Only	
No Date Selected	Email Phone	
MESSAGE:	Text Message	
Sample Message		
DELIVERY METHOD:		
Send only a secure message		
Save		

Account Alerts

1. Select an account.

New Account Alert		Back to Alerts
ACCOUNT: No Account Selected	Select an account	
FIELD: No Field Selected	COMMERCIAL CHECKING: DDA-XXXXX3572 SUPPORT: DDA-XXXXX3580	
COMPARISON:	SAVINGS: SAV-XXXXXX3946	
No Comparison Selected	SAVINGS: SAV-XXXXX3954	
No Amount Entered	CERTIFICATE: CD-XXXXX6715	
DELIVERY METHOD: Send only a secure message		
FREQUENCY: Every Occurrence		
Save		

2. Select a field from which the alert should reference.

New Account Alert		Back to Alerts
ACCOUNT:	Select a field	
DDA-30000(3572	CURRENT BALANCE	
FIELD: No Field Selected	COLLECTED BALANCE	
COMPARISON: No Comparison Selected	AVAILABLE BALANCE	

3. Select a comparison.

New Account Alert		Back to Alerts
ACCOUNT:	Select a comparison	
DDA-X0000(3572	GREATER THAN	
FIELD: Available Balance	LESS THAN	
COMPARISON: No Comparison Selected		
AMOUNT: No Amount Entered		
DELIVERY METHOD: Send only a secure message		
FREQUENCY:		
Every Occurrence		
Save		

4. Enter an amount and select 'Save' in the lower right corner.

ACCOUNT: DDA-X000X3572	Enter an amount		
FIELD: Available Balance	S	1	,000.00
COMPARISON: Less Than	1	2	3
MOUNT: No Amount Entered	4	5	6
ELIVERY METHOD: end only a secure message	7	8	9
REQUENCY: Every Occurrence	Delete	0	Save

5. Select the delivery method and frequency for the alert.

Account: DA-x00003572 FiELD: Email Available Balance Email COMPARISON: Etweeters Less Than Etweeters ANOUNT: Etweeters \$1,000.00 Etweeters PELVERY METHOD: Etweeters Send me an e-mail Etweeters Etweeters Etweeters	New Account Alert		Back to Alerts
FIELD: E-Mail ADDRESS Available Balance E-MAIL ADDRESS COMPARISON: test@test.com Less Than Avoint: MOUNT: Send me an e-mail Send me an e-mail Erest@test.com	ACCOUNT:	Select a delivery method	
Available Balance test@test.com COMPARISON: test@test.com Less Than AMOUNT: \$1,000.00 Send me an e-mail test@test.com FREQUENCY: ☑ Every Occurrence Send me an e-mail	DDA-XXXXX3572	Email	~
COMPARISON: Less Than AMOUNT: \$1,000.00 DELVERY METHOD: Send me an e-mail test@test.com		E-MAIL ADDRESS	
Less Than AMOUNT: \$1,000.00 DELIVERY METHOD: Send me an e-mail test@test.com FREQUENCY:	Available Balance	test@test.com	
\$1,000.00 DELIVERY METHOD: Send me an e-mail test@test.com FREQUENCY: ☑ Every Occurrence			
\$1,000.00 DELIVERY METHOD: Send me an e-mail test@test.com FREQUENCY: ☑ Every Occurrence	AMOUNT		
Send me an e-mail test@test.com			
FREQUENCY: Image: Description of the second sec			
☑ Every Occurrence			
	FREQUENCY:		
Save	Every Occurrence		
Save	2 <u></u>		
	Save		

History Alerts

1. Select the account.

	Back to Alerts
Select an account	
COMMERCIAL CHECKING: DDA-XXXX3572	
SUPPORT: DDA-XXXX3580	
SAVINGS: SAV-XXXXX3946	
SAVINGS: SAV-XXXX3954	
CERTIFICATE: CD-XXXXX6715	
	COMMERCIAL CHECKING: DDA-XXXXX3572 SUPPORT: DDA-XXXXXX3580 SAVINGS: SAV-XXXXXX3946 SAVINGS: SAV-XXXXX3946

2. Select a transaction type.

New History Alert		Back to Alerts
ACCOUNT:	Select a transaction	
DDA-XXXXX3572	DEBIT TRANSACTION	
TRANSACTION: No Transaction Selected	CREDIT TRANSACTION	
COMPARISON:	CHECK NUMBER	
No Comparison Selected	DESCRIPTION	
AMOUNT: No Amount Entered		
DELIVERY METHOD: Send only a secure message		
FREQUENCY:		
Every Occurrence		
Save		
Save		

3. Select a comparison.

New History Alert		Back to Alerts
ACCOUNT:	Select a comparison	
DDA-X000X3572	GREATER THAN	
TRANSACTION: Debit Transaction	LESS THAN	
COMPARISON: No Comparison Selected		
AMOUNT: No Amount Entered		
DELIVERY METHOD: Send only a secure message		
FREQUENCY:		
Every Occurrence		
Save		

4. Enter an amount and select 'Save' in the lower right corner.

CCOUNT: DDA-X0000(3572	Enter an amount		
TRANSACTION: Debit Transaction	\$	1,	,000.00×
COMPARISON: Less Than	1	2	3
AMOUNT: No Amount Entered	4	5	6
DELIVERY METHOD: Send only a secure message	7	8	9
FREQUENCY: Every Occurrence	Delete	0	Save

5. Select a delivery method and frequency.

New History Alert		Back to Alerts
ACCOUNT:	Select a delivery method	
DDA-X0000(3572	Secure Message Only	•
TRANSACTION: Debit Transaction COMPARISON: Less Than	Secure Message Only Email Phone Text Message	
AMOUNT: \$1,000.00		
DELIVERY METHOD: Send only a secure message		
FREQUENCY:		
Every Occurrence		
Save		

6. Selecting 'Phone' for delivery method will give you the option to 'Call Immediately' or select a specific time to call.

New History Alert		Back to Alerts
ACCOUNT:	Select a delivery method	
DDA-XXXXX3572	Phone	
TRANSACTION: Debit Transaction	United States	
COMPARISON: Less Than	(555)555-5555	
AMOUNT: \$1,000.00	TIME:	
DELIVERY METHOD: Call Me (555)555-5555	HHY : MMY AM/PMY	
FREQUENCY:		
Save		

Transaction Alerts

1. Select an online transaction type.

NOTE: You will only see options that are applicable to your user rights.

New Transaction Alert		Back to Alerts
TRANSACTION:	Select a transaction	
No Transaction Selected	ACH PASS THRU	
STATUS: No Status Selected	COLLECTIONS	
DELIVERY METHOD:	DOMESTIC WIRE	
Send only a secure message	EFTPS	
FREQUENCY:	EXTERNAL TRANSFER	
Every Occurrence	FUNDS TRANSFER	
Save	INTERNATIONAL WIRE	
	PAYMENTS	
	PAYROLL	
	SINGLE PAYMENT	
	SINGLE RECEIPT	
	STOP PAYMENT	

2. Select an account.

New Transaction Alert		Back to Alerts
TRANSACTION:	Select an account	
Domestic Wire	COMMERCIAL CHECKING: DDA-XXXXX3572	
ACCOUNT: No Account Selected	SUPPORT: DDA-XXXXX3580	
STATUS:	SAVINGS: SAV-XXXX3946	
No Status Selected	SAVINGS: SAV-XXXX3954	
DELIVERY METHOD: Send only a secure message	CERTIFICATE: CD-XXXXX6715	
FREQUENCY:		
Every Occurrence		
Save		

3. Select the status of the online transaction type to trigger the alert.

New Transaction Alert		Back to Alerts
TRANSACTION: Domestic Wire	Select a status	
ACCOUNT: DDA-XXXXXX572	AUTHORIZED	
STATUS: No Status Selected	CANCELLED	
DELIVERY METHOD: Send only a secure message	FAILED	
FREQUENCY: Ø Every Occurrence		
Save		

4. Select a delivery method and frequency.

New Transaction Alert		Back to Alerts
TRANSACTION:	Select a delivery method	
Domestic Wire	Secure Message Only	•
ACCOUNT:	Secure Message Only	
DDA-XXXXX3572	Email Phone	
STATUS: Processed	Text Message	
DELIVERY METHOD:		
Send only a secure message		
FREQUENCY:		
Every Occurrence		
Save		

5. Selecting 'Text Message' for a delivery method will give you the option to 'Send Immediately' or select a specific time to receive the message. You must check the box and 'Agree to Terms' before you can save the alert by Text Message.

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New Transaction Alert	Back to Alerts
TRANSACTION:	Select a delivery method
Domestic Wire	Text Message
ACCOUNT: DDA-XXXXX3572	United States
status: Processed	(555)555-5555
	TIME:
DELIVERY METHOD: Send me a SMS Text Message	SEND IMMEDIATELY
(555)555-5555	
FREQUENCY:	
☑ Every Occurrence	
Save	AGREE TO TERMS
Save	SMS Terms And Conditions
	Rockland Trust - 864-34
	Program Description
	Rockland Trust allows our customers to receive certain account information by text message.
	Supported Carriers
	Alltel, Appalachian Wireless, AT&T, Bluegrass Cellular, Boost Mobile, Cellcom, Cellular South, Centennial Wireless, Cincinnati Bell, GCI, Immix Wireless, Inland Cellular, IV Cellular, Nex-Tech Wireless, nTelos, Sprint PCS, T-Mobile, U.S. Cellular, United Wireless, Verizon Wireless, Virgin Mobile USA, and West Central Wireless.

Security Alerts

NOTE: Security alerts are listed at the bottom of the screen. Click the carrot icon to expand the listing of available alerts. Some alerts are clickable and may be turned on or off. The most critical alerts are mandatory and cannot be turned off. These alerts are greyed out.

AI	Alerts		New Alert
ſ	^	Date Alerts (0)	
		No Alerts Defined.	
	 Account Alerts (3) 		
 History Alerts (0) 		History Alerts (0)	
	~	Transaction Alerts (1)	
[^	Security Alerts	Edit Delivery Preferences
		Description	Enabled
		Alert me when an address is changed	Off
		Alert me when my password is changed	On
		Alert me when secure access code contact information is changed	On
		Alert me when my login ID is changed	On
1.1			

1. Click 'Edit Delivery Preferences' to modify how and where to receive security alerts.

Delivery Preferences	
E-MAIL ADDRESS	
PHONE NUMBER COUNTRY	
United States	
AREA CODE	PHONE NUMBER
SMS TEXT NUMBER COUNTRY	
United States	•
AREA CODE (512)	PHONE NUMBER
NOTE: SMS Text Message: 1	msg/transaction, Msg&Data Rates May Apply
Cancel	Save

Edit Alerts

1. Enable/Disable and edit saved alerts from the Alerts menu.

分	Accounts	Aler	ts				New Alert	\checkmark
⊠ <mark>3</mark>	Messages							
≡	Chat	^	Date Alerts (2)					
8	Transactions 🚽		Description	Account	Frequency	Notification	Enabled	
	Commercial 🚽		On the 8th of July.		0	Send only a secure message	On	Edit
0	Branches		On the 1st of July.		0	Send only a secure message	On	Edit
=	Services 🗸							
?	Help	^	Account Alerts (1)					
ŝ	Settings 🔺		Description	Account	Frequency	Notification	Enabled	
\$ 5 1	Profile		When my Current Balance is greater than \$2.00.	COMMERCIAL CHECKING DDA- XXXXX3572		Send only a secure message	Off	Edit
	Account Nicknames			AAAA3372				
	Security Preferences	^	History Alerts (2)					
	Alerts		Description	Account	Frequency	Notification	Enabled	
	Text Enrollment Mobile Authorizations		When a credit transaction less than \$100,000.00 posts.	COMMERCIAL CHECKING DDA- XXXXX3572	0	Send only a secure message	On	Edit
	Set Custom Themes		When a debit transaction less than \$1,000.00 posts.	COMMERCIAL CHECKING DDA-	0	Call Me 555555555	On	Edit
G	Log Off			XXXXX3572				
		^	Transaction Alerts (2)					
			Description	Account	Frequency	Notification	Enabled	
			When a transaction of type Collections is Cancelled.	free DDA DDA- YYYYY3580	0	Send only a secure message	On	Edit