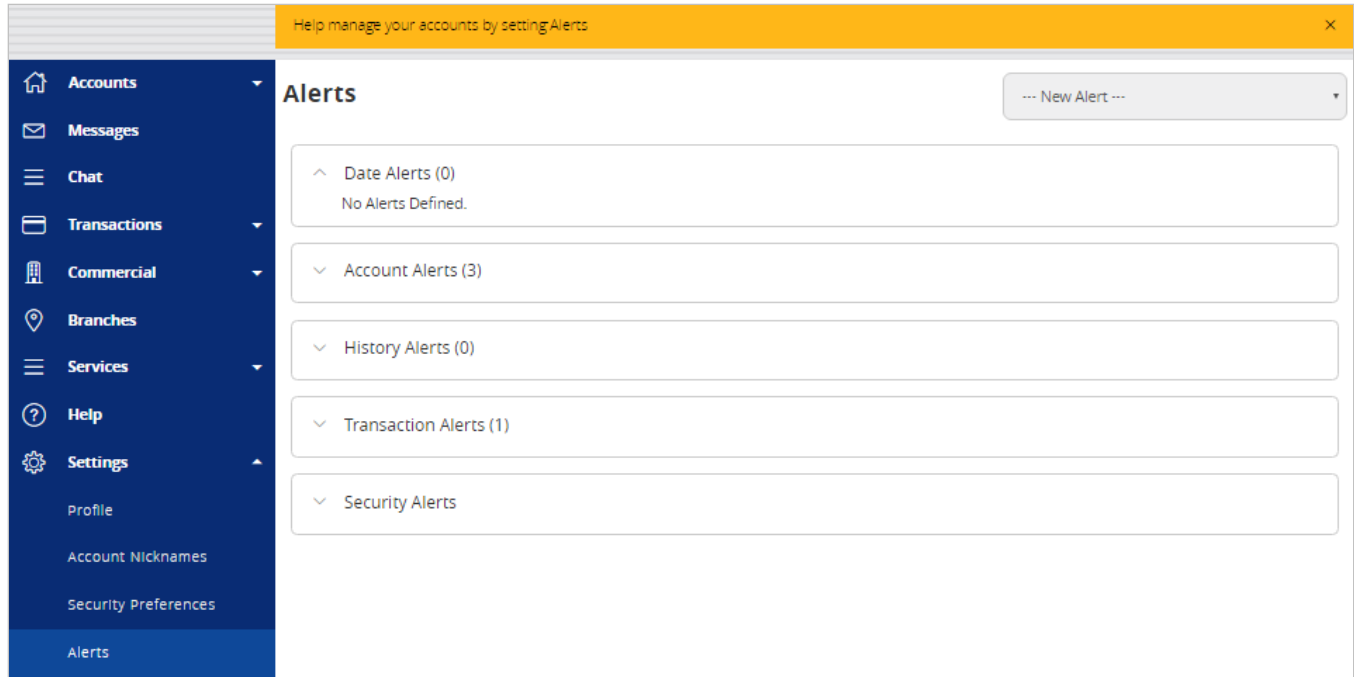


Online Banking Alerts

Online Banking Alerts

1. Select the 'Alerts' option under the 'Settings' menu.



2. Select the desired type of alert from the drop-down menu in the top right corner of the screen.



Date Alerts

1. Select the type of date alert.

New Date Alert
[Back to Alerts](#)

TYPE:
No Date Type Selected

DATE:
No Date Selected

MESSAGE:
No Message Entered

DELIVERY METHOD:
Send only a secure message

[Save](#)

Select a type

BIRTHDAY
ANNIVERSARY
MEETING
CALL
WAKEUP
APPOINTMENT
VACATION
TRAVEL
GENERAL

2. Select the date of the alert. Uncheck the 'Rekurs Every Year' box if the alert is for one date only.

New Date Alert
[Back to Alerts](#)

TYPE:
Birthday

DATE:
No Date Selected

MESSAGE:
No Message Entered

DELIVERY METHOD:
Send only a secure message

[Save](#)

Select a date

◀ August ▶							◀ 2016 ▶
Sun	Mon	Tue	Wed	Tue	Fri	Sat	
	1	2	3	4	5	6	
7	8	9	10	11	12	13	
14	15	16	17	18	19	20	
21	22	23	24	25	26	27	
28	29	30	31				

RECURS EVERY YEAR

3. Enter a message for the date alert.

New Date Alert
[Back to Alerts](#)

TYPE:
Birthday

DATE:
No Date Selected

MESSAGE:
No Message Entered

DELIVERY METHOD:
Send only a secure message

[Save](#)

Message

Clear
Save

- Select a delivery method for the date alert. 'Secure Message Only' will send the alert to the Messages menu within Electronic Banking.

New Date Alert
[Back to Alerts](#)

TYPE:
Birthday

DATE:
No Date Selected

MESSAGE:
Sample Message

DELIVERY METHOD:
Send only a secure message

Save

Select a delivery method

Secure Message Only ▼

Secure Message Only

Email

Phone

Text Message

Account Alerts

- Select an account.

New Account Alert
[Back to Alerts](#)

ACCOUNT:
No Account Selected

FIELD:
No Field Selected

COMPARISON:
No Comparison Selected

AMOUNT:
No Amount Entered

DELIVERY METHOD:
Send only a secure message

FREQUENCY:
 Every Occurrence

Save

Select an account

COMMERCIAL CHECKING: DDA-XXXXX3572
SUPPORT: DDA-XXXXX3580
SAVINGS: SAV-XXXXX3946
SAVINGS: SAV-XXXXX3954
CERTIFICATE: CD-XXXXX6715

- Select a field from which the alert should reference.

New Account Alert
[Back to Alerts](#)

ACCOUNT:
DDA-XXXXX3572

FIELD:
No Field Selected

COMPARISON:
No Comparison Selected

Select a field

CURRENT BALANCE
COLLECTED BALANCE
AVAILABLE BALANCE

3. Select a comparison.

New Account Alert
Back to Alerts

<p>ACCOUNT: DDA-XXXXX3572</p> <p>FIELD: Available Balance</p> <p>COMPARISON: No Comparison Selected</p> <p>AMOUNT: No Amount Entered</p> <p>DELIVERY METHOD: Send only a secure message</p> <p>FREQUENCY: <input checked="" type="checkbox"/> Every Occurrence</p>	<p>Select a comparison</p> <div style="border: 1px solid #ccc; padding: 5px; margin-bottom: 5px;">GREATER THAN</div> <div style="border: 1px solid #ccc; padding: 5px;">LESS THAN</div>
--	---

Save

4. Enter an amount and select 'Save' in the lower right corner.

New Account Alert
Back to Alerts

<p>ACCOUNT: DDA-XXXXX3572</p> <p>FIELD: Available Balance</p> <p>COMPARISON: Less Than</p> <p>AMOUNT: No Amount Entered</p> <p>DELIVERY METHOD: Send only a secure message</p> <p>FREQUENCY: <input checked="" type="checkbox"/> Every Occurrence</p>	<p>Enter an amount</p> <div style="border: 1px solid #ccc; padding: 5px; margin-bottom: 5px;"> \$ 1,000.00 × </div> <table style="width: 100%; border-collapse: collapse; text-align: center;"> <tr> <td style="border: 1px solid #ccc; width: 33.33%; padding: 5px;">1</td> <td style="border: 1px solid #ccc; width: 33.33%; padding: 5px;">2</td> <td style="border: 1px solid #ccc; width: 33.33%; padding: 5px;">3</td> </tr> <tr> <td style="border: 1px solid #ccc; padding: 5px;">4</td> <td style="border: 1px solid #ccc; padding: 5px;">5</td> <td style="border: 1px solid #ccc; padding: 5px;">6</td> </tr> <tr> <td style="border: 1px solid #ccc; padding: 5px;">7</td> <td style="border: 1px solid #ccc; padding: 5px;">8</td> <td style="border: 1px solid #ccc; padding: 5px;">9</td> </tr> <tr> <td style="border: 1px solid #ccc; padding: 5px;">Delete</td> <td style="border: 1px solid #ccc; padding: 5px;">0</td> <td style="border: 1px solid #ccc; padding: 5px; border: 2px solid red;">Save</td> </tr> </table>	1	2	3	4	5	6	7	8	9	Delete	0	Save
1	2	3											
4	5	6											
7	8	9											
Delete	0	Save											

Save

- Select the delivery method and frequency for the alert.

New Account Alert
[Back to Alerts](#)

<p>ACCOUNT: DDA-XXXXX3572</p> <p>FIELD: Available Balance</p> <p>COMPARISON: Less Than</p> <p>AMOUNT: \$1,000.00</p> <p>DELIVERY METHOD: Send me an e-mail test@test.com</p> <p>FREQUENCY: <input checked="" type="checkbox"/> Every Occurrence</p>	<p>Select a delivery method</p> <div style="border: 1px solid #ccc; padding: 2px; margin-bottom: 5px;">Email ▼</div> <p>E-MAIL ADDRESS</p> <div style="border: 1px solid #ccc; padding: 2px;">test@test.com</div>
---	---

Save

History Alerts

- Select the account.

New History Alert
[Back to Alerts](#)

<p>ACCOUNT: <i>No Account Selected</i></p> <p>TRANSACTION: <i>No Transaction Selected</i></p> <p>COMPARISON: <i>No Comparison Selected</i></p> <p>AMOUNT: <i>No Amount Entered</i></p> <p>DELIVERY METHOD: Send only a secure message</p> <p>FREQUENCY: <input checked="" type="checkbox"/> Every Occurrence</p>	<p>Select an account</p> <div style="border: 1px solid #ccc; padding: 2px; margin-bottom: 2px;">COMMERCIAL CHECKING: DDA-XXXXX3572</div> <div style="border: 1px solid #ccc; padding: 2px; margin-bottom: 2px;">SUPPORT: DDA-XXXXX3580</div> <div style="border: 1px solid #ccc; padding: 2px; margin-bottom: 2px;">SAVINGS: SAV-XXXXX3946</div> <div style="border: 1px solid #ccc; padding: 2px; margin-bottom: 2px;">SAVINGS: SAV-XXXXX3954</div> <div style="border: 1px solid #ccc; padding: 2px;">CERTIFICATE: CD-XXXXX6715</div>
--	---

Save

2. Select a transaction type.

New History Alert [Back to Alerts](#)

ACCOUNT: DDA-XXXX3572	Select a transaction
TRANSACTION: No Transaction Selected	DEBIT TRANSACTION
COMPARISON: No Comparison Selected	CREDIT TRANSACTION
AMOUNT: No Amount Entered	CHECK NUMBER
DELIVERY METHOD: Send only a secure message	DESCRIPTION
FREQUENCY: <input checked="" type="checkbox"/> Every Occurrence	
<input type="button" value="Save"/>	

3. Select a comparison.

New History Alert [Back to Alerts](#)

ACCOUNT: DDA-XXXX3572	Select a comparison
TRANSACTION: Debit Transaction	GREATER THAN
COMPARISON: No Comparison Selected	LESS THAN
AMOUNT: No Amount Entered	
DELIVERY METHOD: Send only a secure message	
FREQUENCY: <input checked="" type="checkbox"/> Every Occurrence	
<input type="button" value="Save"/>	

4. Enter an amount and select 'Save' in the lower right corner.

New History Alert

Back to Alerts

ACCOUNT:
DDA-XXXXX3572

TRANSACTION:
Debit Transaction

COMPARISON:
Less Than

AMOUNT:
No Amount Entered

DELIVERY METHOD:
Send only a secure message

FREQUENCY:
 Every Occurrence

Save

Enter an amount

\$ 1,000.00 ×

1	2	3
4	5	6
7	8	9
Delete	0	Save

5. Select a delivery method and frequency.

New History Alert

Back to Alerts

ACCOUNT:
DDA-XXXXX3572

TRANSACTION:
Debit Transaction

COMPARISON:
Less Than

AMOUNT:
\$1,000.00

DELIVERY METHOD:
Send only a secure message

FREQUENCY:
 Every Occurrence

Save

Select a delivery method

Secure Message Only ▾

Secure Message Only

Email

Phone

Text Message

6. Selecting 'Phone' for delivery method will give you the option to 'Call Immediately' or select a specific time to call.

New History Alert

Back to Alerts

ACCOUNT:
DDA-XXXX3572

TRANSACTION:
Debit Transaction

COMPARISON:
Less Than

AMOUNT:
\$1,000.00

DELIVERY METHOD:
Call Me
(555)555-5555

FREQUENCY:
 Every Occurrence

[Save](#)

Select a delivery method

Phone ▼

United States ▼

(555)555-5555

TIME:

CALL IMMEDIATELY

HH▼

:

MM▼

:

AM/PM▼

Transaction Alerts

1. Select an online transaction type.

NOTE: You will only see options that are applicable to your user rights.

New Transaction Alert

Back to Alerts

TRANSACTION:
No Transaction Selected

STATUS:
No Status Selected

DELIVERY METHOD:
Send only a secure message

FREQUENCY:
 Every Occurrence

[Save](#)

Select a transaction

ACH PASS THRU
COLLECTIONS
DOMESTIC WIRE
EFTPS
EXTERNAL TRANSFER
FUNDS TRANSFER
INTERNATIONAL WIRE
PAYMENTS
PAYROLL
SINGLE PAYMENT
SINGLE RECEIPT
STOP PAYMENT

2. Select an account.

New Transaction Alert [Back to Alerts](#)

TRANSACTION: Domestic Wire	Select an account <table border="1"><tr><td>COMMERCIAL CHECKING: DDA-XXXXX3572</td></tr><tr><td>SUPPORT: DDA-XXXXX3580</td></tr><tr><td>SAVINGS: SAV-XXXXX3946</td></tr><tr><td>SAVINGS: SAV-XXXXX3954</td></tr><tr><td>CERTIFICATE: CD-XXXXX6715</td></tr></table>	COMMERCIAL CHECKING: DDA-XXXXX3572	SUPPORT: DDA-XXXXX3580	SAVINGS: SAV-XXXXX3946	SAVINGS: SAV-XXXXX3954	CERTIFICATE: CD-XXXXX6715
COMMERCIAL CHECKING: DDA-XXXXX3572						
SUPPORT: DDA-XXXXX3580						
SAVINGS: SAV-XXXXX3946						
SAVINGS: SAV-XXXXX3954						
CERTIFICATE: CD-XXXXX6715						
ACCOUNT: <i>No Account Selected</i>						
STATUS: No Status Selected						
DELIVERY METHOD: Send only a secure message						
FREQUENCY: <input checked="" type="checkbox"/> Every Occurrence						

3. Select the status of the online transaction type to trigger the alert.

New Transaction Alert Back to Alerts

TRANSACTION: Domestic Wire	Select a status
ACCOUNT: DDA-XXXXX3572	
STATUS: No Status Selected	
DELIVERY METHOD: Send only a secure message	
FREQUENCY: <input checked="" type="checkbox"/> Every Occurrence	
<input type="button" value="Save"/>	

4. Select a delivery method and frequency.

New Transaction Alert Back to Alerts

TRANSACTION: Domestic Wire	Select a delivery method
ACCOUNT: DDA-XXXXX3572	
STATUS: Processed	
DELIVERY METHOD: Send only a secure message	
FREQUENCY: <input checked="" type="checkbox"/> Every Occurrence	
<input type="button" value="Save"/>	

5. Selecting 'Text Message' for a delivery method will give you the option to 'Send Immediately' or select a specific time to receive the message. You must check the box and 'Agree to Terms' before you can save the alert by Text Message.

New Transaction Alert [Back to Alerts](#)

TRANSACTION: Domestic Wire	Select a delivery method
ACCOUNT: DDA-XXXX3572	Text Message <input type="checkbox"/>
STATUS: Processed	United States <input type="checkbox"/>
DELIVERY METHOD: Send me a SMS Text Message (555)555-5555	(555)555-5555
FREQUENCY: <input checked="" type="checkbox"/> Every Occurrence	TIME: <input type="checkbox"/> SEND IMMEDIATELY
<input type="button" value="Save"/>	HH <input type="text"/> : MM <input type="text"/> AM/PM <input type="text"/>
	<input type="checkbox"/> AGREE TO TERMS


SMS Terms And Conditions

Rockland Trust - 864-34

Program Description
Rockland Trust allows our customers to receive certain account information by text message.

Supported Carriers
Alltel, Appalachian Wireless, AT&T, Bluegrass Cellular, Boost Mobile, Cellcom, Cellular South, Centennial Wireless, Cincinnati Bell, GCI, Immix Wireless, Inland Cellular, IV Cellular, Nex-Tech Wireless, nTelos, Sprint PCS, T-Mobile, U.S. Cellular, United Wireless, Verizon Wireless, Virgin Mobile USA, and West Central Wireless.

Security Alerts

NOTE: Security alerts are listed at the bottom of the screen. Click the carrot  icon to expand the listing of available alerts. Some alerts are clickable and may be turned on or off. The most critical alerts are mandatory and cannot be turned off. These alerts are greyed out.

Alerts --- New Alert ---

^ Date Alerts (0)
No Alerts Defined.

∨ Account Alerts (3)

∨ History Alerts (0)

∨ Transaction Alerts (1)

^ Security Alerts Edit Delivery Preferences

Description	Enabled
Alert me when an address is changed	<input type="checkbox"/> Off
Alert me when my password is changed	<input type="checkbox"/> On
Alert me when secure access code contact information is changed	<input type="checkbox"/> On
Alert me when my login ID is changed	<input type="checkbox"/> On

1. Click 'Edit Delivery Preferences' to modify how and where to receive security alerts.

Delivery Preferences

E-MAIL ADDRESS

PHONE NUMBER
COUNTRY

AREA CODE
PHONE NUMBER

SMS TEXT NUMBER
COUNTRY

AREA CODE
PHONE NUMBER

NOTE: SMS Text Message: 1 msg/transaction, Msg&Data Rates May Apply

Cancel
Save

Edit Alerts

1. Enable/Disable and edit saved alerts from the Alerts menu.

Alerts -- New Alert --

Date Alerts (2)				
Description	Account	Frequency	Notification	Enabled
On the 8th of July.		○	Send only a secure message	<input checked="" type="checkbox"/> On Edit
On the 1st of July.		○	Send only a secure message	<input checked="" type="checkbox"/> On Edit

Account Alerts (1)				
Description	Account	Frequency	Notification	Enabled
When my Current Balance is greater than \$2.00.	COMMERCIAL CHECKING DDA-XXXXX3572		Send only a secure message	<input type="checkbox"/> Off Edit

History Alerts (2)				
Description	Account	Frequency	Notification	Enabled
When a credit transaction less than \$100,000.00 posts.	COMMERCIAL CHECKING DDA-XXXXX3572	○	Send only a secure message	<input checked="" type="checkbox"/> On Edit
When a debit transaction less than \$1,000.00 posts.	COMMERCIAL CHECKING DDA-XXXXX3572	○	Call Me 5555555555	<input checked="" type="checkbox"/> On Edit

Transaction Alerts (2)				
Description	Account	Frequency	Notification	Enabled
When a transaction of type Collections is Cancelled.	free DDA DDA-XXXXX3572	○	Send only a secure message	<input checked="" type="checkbox"/> On Edit